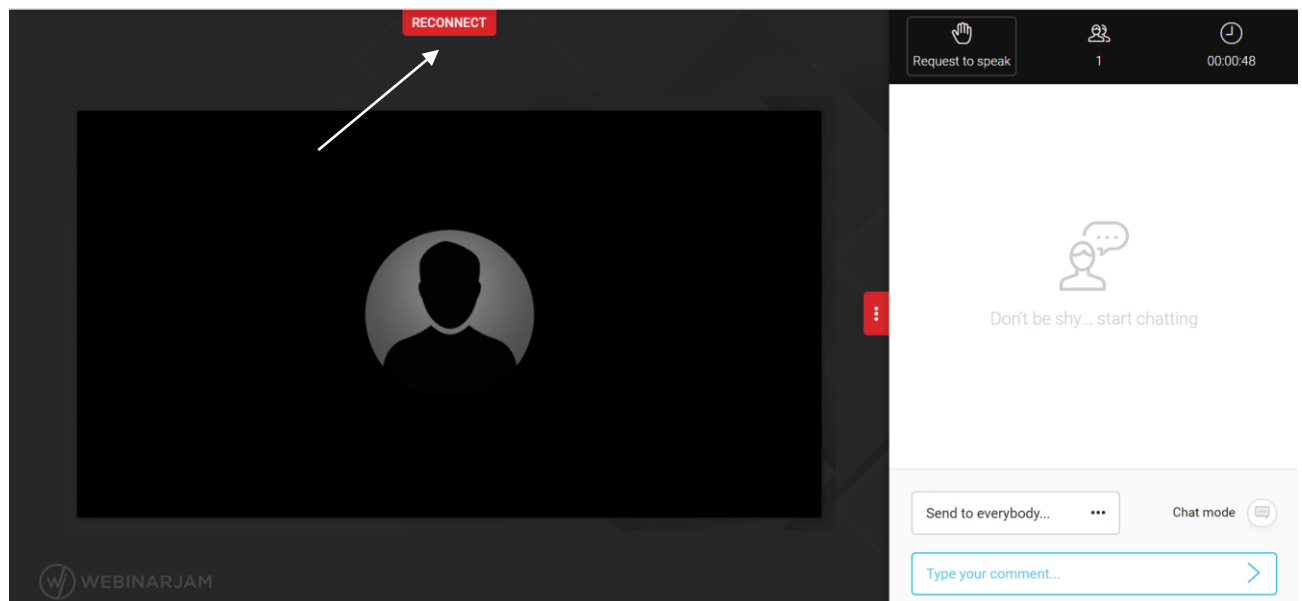**Virtual event – WebinarJam**
Tips and tricks

We look forward to hosting you for our online event shortly. We recommend opening the event a few minutes before it starts to ensure you can access the platform.

Difficulties

If you are having any difficulties, here are some tips:

1. We recommend using *Google Chrome*. However, our platform supports the latest versions of other browsers like *Firefox* and *Safari*. Please make sure your browser has been updated to the latest version. Other browsers are not recommended and will show an error message.
2. Make sure that no other applications that use microphone/webcam are opened simultaneously on your computer. This might interfere with your connection.
3. If your device has a headphone jack, you might also consider using headphones for a better audio experience.
4. Make sure that you do not have any firewall restrictions that might block your device.
5. If you cannot see or hear the presenter, try refreshing your browser or click on the "reconnect button" in red at the top of your screen (please see below) and if the technical problem persists, please reach out to our team: Mia.Dragojlovic@amchameu.eu
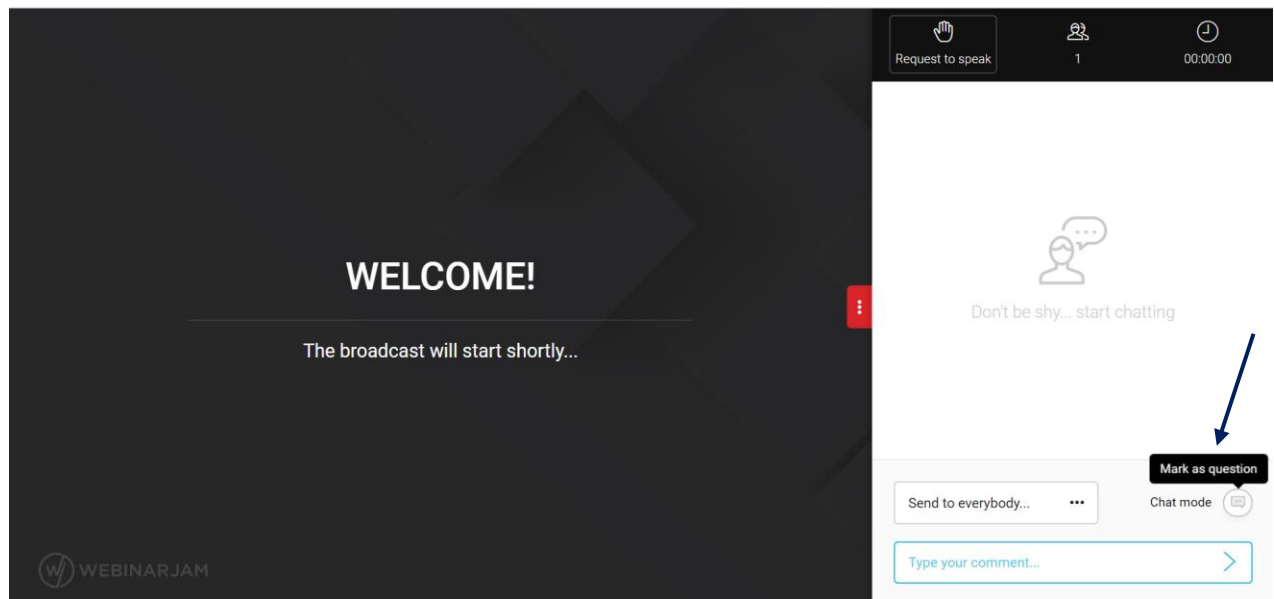
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Speaking for American business in Europe

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Questions

To ask questions during the event:

Please note that as a participant you won't be able to speak.
For the Q&A session – please address your questions in the chat (you have the option to mark as a question – please see below).

1. Type your questions in the chat box that appears on the right-hand side of your screen. You can also view other attendee questions in the chat box.